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AIWTDS

GRIEVANCE PORTAL

Assam Inland Water Transport Development Society

WWW.AIWTD.S.IN



REDRESS PROCESS FLOW



Latest available now. For any assistance, please call to our toll free number: 1800 8894 717

Background

The Government of Assam (GoA) has taken up a Project titled 'Assam Inland Water Transport Project' to transform the quality of inland water transport services and integrate high quality passenger and vehicle ferry services into Assam's

Tweets from @AssamWater

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Assam Inland Water Tr... · Nov 8, 2021



A decorative graphic consisting of a central plus sign, a small circle to its left, and a larger circle to its right, all in white. This graphic is repeated on both the left and right sides of the page, framing the central text.

GRIEVANCE REGISTER



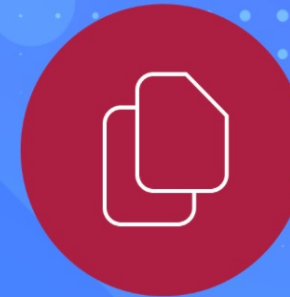
REGISTER GRIEVANCES ✓
GRIEVANCE STATUS

Click on Register Grievance

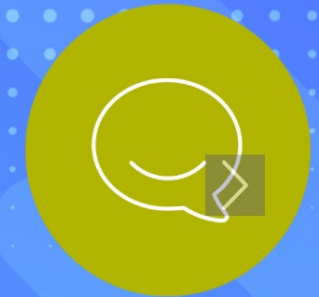
TRACK AND MONITOR
THE STATUS OF
YOUR GRIEVANCE



SUBMISSION



ASSESSMENT



REDRESSAL

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Background

Tweets from @AssamWater





(An Autonomous Body under Govt. of Assam)

grc.aiwtds@gmail.com

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FERRY BOOKING

Register Your Grievance

Enter Your Name*

YOUR NAME

Input your Name

Phone Number*

9706837444

Input your Mobile Number

Enter OTP

123456

Verify

Input OTP received in your mobile number

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MAP



CONTACT US

Assam Inland Water Transport Development Society
Ulubari, Guwahati-7
18008894717
grc.aiwtds@gmail.com

YOUR NAME

9706837444

Enter your email

Select District*

Kamrup(M)



Enter Ghat locality*

Guwahati-Kirakara

Select gender*

Male



Select your age group*

35-45



Are you differently abled ?

Yes

No

Category

Jibondinga Scheme



Sub Category

Jibondinga Scheme related



List of Queries

My complaint for Jibondinga engine maintenance iss

Description

Your Grievance Description.



Attachment(if any)

Choose file

No file chosen



I'm not a robot



reCAPTCHA
Privacy - Terms

Submit

Input the required details and select the required option from drop down

If any attachment is there, please attached

Acknowledgement

Citizen Information

SR Number: IWT-SR-000080

Name: Your name

Email:

Locality: Guwahati-Kirakara

Age Group: 35-45

Created At: 2023-04-26 17:27:58

Phone Number: 9706837444

District: Kamrup(M)

Gender: Male

Differently Abled: No

Grievance Information

Category: Jibondinga Scheme

Sub Category: Jibondinga Scheme related

Query: My complaint for Jibondinga engine maintenance issue is not addressed

Attachment:

No Attachment

Description:

Your Grievance Description.

Grievance is registered successfully and will receive the SR number in the registered mobile number

Print

CHECK GRIEVANCE STATUS

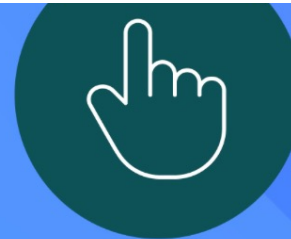




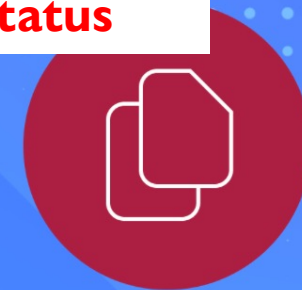
TRACK AND MONITOR THE STATUS OF YOUR GRIEVANCE

REGISTER GRIEVANCES
GRIEVANCE STATUS ✓

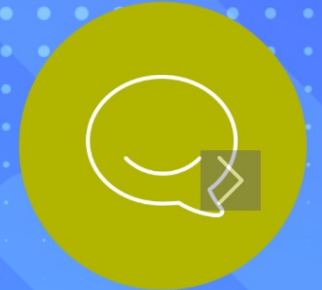
Click on Grievance Status



SUBMISSION



ASSESSMENT



REDRESSAL

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Background

Tweets from @AssamWater





Grievance Status

Mobile Number/SR Number*

[View Status](#)

Input mobile number related to Grievance or Input SR Number

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MAP



CONTACT US

Assam Inland Water Transport Development Society

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☎ 18008894717

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[FERRY BOOKING](#)

Grievance Status

SI No	SR Number	Status	Created Date	Action
1	IW-SR-000054	Open	2023-04-19 19:17:14	View

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GIVE CUSTOMER FEEDBACK



Grievance Status

Sl No	SR Number	Status	Created Date	Action
1	IW-SR-00002	Open	2023-02-21 15:43:50	View
2	IW-SR-000019	Closed	2023-02-22 06:47:46	View Feedback
3	IW-SR-000015	Open	2023-02-21 19:51:39	View

 **Click the button**

Provide Your Feedback

Feedback

Satisfied



Suggestion

Satisfied with the support|

Submit

**By click on the submit
button valuable feedback
will be saved**

THANK YOU

